

Minutes of the meeting of the Responsible Gambling Strategy Board held on 24 September 2013

Venue: Government Art Collection, Queens Yard, 179a Tottenham Court Road, London, W1T 7PA
Time: 10.15 – 14.00

Present:

Kate Anthony	KA
Chris Bell	CB
Paul Bellringer	PB
Henrietta Bowden-Jones	HBJ
Russell Hoyle	RH
Richard Ives	RI
Chris Kelly (Chair)	CK
David Miers	DM
Gerda Reith	GR
Simon Tanner	ST

In attendance:

Ruth Callaghan	RC
Marc Etches	ME
Katherine Jackson (minutes)	KJ
Claire Pope	CP
Jonathan Watkin	JW

Apologies:

Sanju George	SG
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Ref	Action:	Status	Minute number / Page
180	<p>All Board members to review the KPs assigned to them and to consider:</p> <ul style="list-style-type: none"> • whether the KPs makes sense; • what should the Board be doing; • what are the implications for a workplan and resources; and • are the KPs still relevant? <p>Board members are to undertake a critical evaluation of the KPs so the Board knows what is expected of it. To be completed by 7 October (responses to be sent to RC).</p>	Done	4.2/ p4
181	RC to add a column to the table contained at Annex A which will capture the outcomes/outputs for each KP which will describe what the end point for them will look like.	Done	4.2/ p4
182	HBJ to look into approach taken by an alcohol and drug misuse advisory group and see what can be replicated for gambling.	In progress	4.2/ p4
183	RC to query the last bullet point of the SHS summary with the Commission	To be done	7.3/ p5
184	Secretariat to map the SHS results against the Board's KPs.	To be done	7.3/ p5
185	Board members to forward comments on ME's public health paper to the secretariat. The secretariat will then forward these comments to ME for consideration.	Done	8.2/ p5
186	Secretariat to undertake an assessment of what is new in the ABB's Code (in comparison to the last one) and report back to the Board. This will enable the Board to take a view of the Code in the event that it wishes to comment publicly on it.	To be done	9.2/ p5
187	RC and ME to obtain and review a copy of a similar code recently published by NCIF, and update the Board with their findings.	Done	9.2/ p5
188	ME/JW to discuss card blocking further in the context of self-exclusion	Done	10.3/ p6

1. Apologies

- 1.1 The Chair welcomed KJ and CP (new members of the secretariat) to the meeting.

2. Declaration of interest

- 2.1 None declared.

3. Minutes and matters arising: RGSB 13 05 (01)

- 3.1 The minutes from the meeting held on 16 July 2013 were approved.

3.2 The actions were updated as follows:

- Action reference 168: RC to circulate an updated register of interests for each Board Member to approve. The register will be published on the RGSB website. **This is still to be done, CP will pick up once she is full-time for RGSB – this will be from 23 September.**
- Action reference 169: Secretariat to draft a three year plan for the Board for discussion at the September Board meeting. This plan should include proposals for a lead Board Member for each of the KPs. **Done and included in paper RGSB 13 05 (02) for discussion.**
- Action reference 170: Secretariat to draft statement for each of the Working Groups and Panels in conjunction with each of the Group Chairs. **Work has started on this and is also included in RGSB 13 05 (02)**
- Action reference 171: YPEG to discuss the merits of separate task and finish Working Groups for social gaming and advertising. **This was initially discussed and agreed that a TOR for each should be developed and discussed at the next YPEG meeting.**
- Action reference 172: RC and ME to meet to discuss a work programme for the Treatment Task and Finish Group. **Date set for 20 November. The draft TOR developed and a meeting still to be set between ME, RC, JW and ST.**
- Action reference 173: RC to provide SG with dates for Treatment Panel meetings. **Done. Dates have been changed, but now set for 20 November.**
- Action reference 174: CK to provide SG, KA and ST with dates of remaining induction meetings. **Done. Also planning an induction for them with a range of relevant Commission staff.**
- Action reference 175: KA to meet with JW to discuss social gaming work programme and stakeholder contacts. **Done.**
- Action reference 176: ME to follow up with RI on points raised about the Gamble Aware website. **Understand that Jane Rigbye and Richard Ives met after the YPEG meeting to address his concerns.**
- Action reference 177: RC to continue talks with the Trust regarding potential research on advertising and availability of industry data on advertising. **The Commission is working with OfCom to ascertain BARB data. RC has also discussed with the Trust the possibility of replicating the recent research by Newcastle University on youth exposure to alcohol advertising during sporting events. RC has also suggested that there might be merit in an initial meeting between the secretariat, Trust and Commission to review respective thoughts and priorities for work between the three organisations. KJ will help take forward any work on advertising.**
- Action reference 178: RC to draft up outline for document and share with Board at the September Meeting. **A revised timetable for the strategy update document is provided under RGSB 13 05 (05)**
- Action reference 179: RC to explore what press summaries can be shared with Board Members on a regular basis. **KJ has developed these and started circulating them. She is seeking feedback from Board members on whether the current format is useful.**

4. Planning: RGSB 13 05 (02)

4.1 CK introduced this paper, explaining that the Board has an ambitious strategy and it needs a clear plan to achieve it. Each Key Priority (KP) has been assigned to a Board member, who will take the lead and advise whether the KP

was still relevant and if so how best progress could be made towards achieving it. CK asked the Board members whether they were content with the KPs assigned to them. Board members expressed concern about time and expertise required to lead on each KP.

- 4.2 The Board discussed the role of its members in reviewing the KPs and what this involved. The Board agreed that there is a distinction to be drawn with the Board encouraging activities listed in the KPs and having direct control over these activities. For example, the Board can encourage increased access to, and provision of support for, people experiencing gambling-related harm, but it cannot actually increase it through its own activities. The Board is to set the strategy, but it is not for it to deliver.

Action: All Board members to review the KPs assigned to them and to consider:

- whether the KPs makes sense;
- what should the Board be doing;
- what are the implications for a workplan and resources; and
- are the KPs still relevant?

Board members are to undertake a critical evaluation of the KPs so the Board knows what is expected of it. To be completed by 7 October (responses to be sent to RC).

Action: RC to add a column to the table contained at Annex A which will capture the outcomes/outputs for each KP which will describe what the end point for them will look like.

Action: HBJ to look into approach taken by an alcohol and drug misuse advisory group and see what can be replicated for gambling.

- 4.3 With regard to Panels and Expert Groups, it was suggested that the names should be simplified to differentiate 'standing groups' and task and finish groups. If the role of one group is to feed into another, then it should be captured within the terms of reference documents for the relevant groups. It was noted that group membership might need to be adjusted following the review of KPs.

5. Strategy update: RGSB 13 05 (03)

- 5.1 The Board agreed with the proposed approach, structure and timetable.

6. Stakeholder engagement strategy: RGSB 13 05 (04)

- 6.1 The Board agreed that it would consider stakeholder engagement more fully once the review of the KPs by Board Members is complete (as the outcome of this will help to identify and determine the main stakeholders, and clarify who the Board wants to influence and why). It was agreed that the NHS, trade bodies and local government would be key stakeholders.

7. Response to the Health Surveys Compendium Report

- 7.1 RC handed out a one page extract, consisting of a summary, from the Scottish Health Survey (SHS) results which were published that day.
- 7.2 RC explained that the Health Survey for England results will be available later this year. Early next year, the Commission will produce a combined report which will contain an estimated GB figure (it will be weighted for Wales). The

Board agreed that once it has all of this information, it will comment on its view of the results via a statement to be added to the Board's website.

- 7.3 The Board queried the last bullet point on the summary sheet, which stated "Adult parents that lived with their children (under 16) were more likely to be problem gamblers than adults who were not parents (odds ratio of 2.6)". Would this include parents who have children over 16 or adults who had no children at all?

Action: RC to query the last bullet of the SHS survey with the Commission.

Action: Secretariat to map the SHS results against the Board's KPs.

8. Update from the Responsible Gambling Trust on delivery progress: RGSB 13 05 (05)

- 8.1 ME reported that the Trust has received £4.9m as of 12 September 2013. The Commission and DCMS have taken up the Trust's invitation for a representative to attend its meetings. Carl Leaver has stepped down as a Trustee and will be replaced by Peter Brookes. Jane Rigbye has been successful in passing her PhD on young problem gamblers and barriers to treatment. The Trust is organising a harm minimisation conference. ME ran through the draft programme for the event. The Gamble Aware brand, incorporating the National Helpline telephone number and the GamCare brand, is being adopted by William Hill and Coral.

- 8.2 It was agreed that the Board would provide feedback to the Trust on Annex 2, consisting of a paper on public health.

Action: Board members to forward comments on ME's public health paper to the secretariat. The secretariat will then forward these comments to ME for consideration.

9. Industry codes of practice: RGSB 13 05 (06)

- 9.1 The Board considered the ABB's Code for Responsible Gambling and Player Protection in Licensed Betting Offices in Great Britain (it was noted that this document is confidential and has not yet been published in the public domain).

Action: Secretariat to undertake an assessment of what is new and innovative in the ABB's Code and report back to the Board.

Action: RC and ME to obtain and review a copy of a similar code recently published by NCIF, and update the Board.

10. AOB

- 10.1 KJ is setting up a 'Drop Box' style folder for members of the Board. Copies of the weekly media article summaries and other academic articles of interest will be stored in this folder, which all members will be able to access. KJ is currently trialling a suitable system and will invite members of the Board to join when the system is up and running.
- 10.2 RH – trialling facial recognition software. Working with operators who have any security concerns over databases. RH to do an update at each meeting.

- 10.3 CK queried if players' credit and debit cards could be blocked for gambling purchases. Board members confirmed that some cards could be blocked, and ME said that the Trust is also currently looking into this. This type of player protection measure may be particularly useful as it is not just industry focussed.

Action: ME/JW to discuss card blocking further in the context of self-exclusion.