

Meeting of the Responsible Gambling Strategy Board: 29 March 2017

Venue: Thistle Euston Hotel, 43 Cardington Street, London, NW1 2LP

Time: 10.15 – 14.00

Attendees: David Forrest (DF), Ian Gilmore (IG), Hermine Graham (HG), Russell Hoyle (RH), Richard Ives (RI), Chris Kelly (CK) (Chair), Rachel Lampard (RL), David Miers (DM), Simon Tanner (ST), Heather Wardle (HW)

In attendance: Iain Corby (IC), Marc Etches (ME), Paul Hope (PH), Jane Rigby (JR)
[Staff names of those other than the Leadership team have been redacted]

Ref	Action:	Status	Minute number / Page
53	[Redacted]	To be actioned	4.2/p.2
54	Secretariat to produce a briefing paper for each of the remote operators visits that includes obligations under the LCCP and Remote Technical Standards.	In progress	4.3/p.2
55	Secretariat to amend the draft progress report to reflect the Board's feedback.	Complete	5.2/p.3

1. Apologies and declarations of interest

- 1.1 There were no apologies and no declarations of interest.
- 1.2 CK welcomed [], the new RGSB research manager to her first meeting since joining the secretariat. CK also welcomed [] from the Gambling Commission and JR from GambleAware for their items.

2. Minutes and matters arising from 10 January 2017: RGSB 17 02 (01)

- 2.1 The minutes of the previous meeting were approved. There were no matters arising.

3. Confirming our 2017 work plan: RGSB 17 02 (02)

- 3.1 [] introduced the draft RGSB workplan for 2017 which had been developed following the discussion on priorities for the Board at the away day in January. The topic areas

identified in the work plan were the areas where RGSB can make the most difference to reducing gambling-related harm and provide meaningful and influential input to the Gambling Commission. The work plan constitutes a challenging agenda and it will be important to make effective use of sub-groups and Board sponsors, and to work closely with sector specialists in the Gambling Commission to deliver it.

- 3.2 Board members endorsed the work plan but noted that clarity is required around the role of the Board sponsor for each topic area.

4. Online gambling – overview and key topics: RGSB 17 02 (03)

- 4.1 [], the Gambling Commission’s remote sector specialist provided an overview of the remote industry to Board members, highlighting areas where the Commission felt that RGSB’s work in this area could add value. **[Redacted – information intended for future publication]**
- 4.3 The series of visits to remote operators was also discussed and DM suggested that a briefing in advance of the visits should be produced which includes obligations under LCCP for remote operators and a summary of their requirements under the Remote Technical Standards.

Action: Secretariat to produce a briefing paper for each of the remote operators visits that includes obligations under the LCCP and Remote Technical Standards.

5. Reviewing the draft strategy progress report: RGSB 17 02 (04)

- 5.1 CK introduced the item which presented Board members with a first draft of the progress report on delivering the first year of the strategy. Board members were asked to review the draft report and confirm whether they support the overall assessment of progress and the proposed ratings for each of the priority actions. Board members were also invited to provide any additional comments on the structure, content and tone of the report.
- 5.2 There was a detailed discussion on the draft report which focused mostly on agreeing appropriate definitions for the Red, Amber, Green (RAG) ratings and ensuring those ratings were being applied consistently across the priority actions. Board members confirmed that they were happy with the draft report overall subject to a number of revisions to:
- clarify that the RAG rating is a combination of progress against the plan, overall achievements and level of risk;
 - add an additional column to the progress table which sets out what good progress looks like for each priority action; and
 - refine the summary judgements for each of the priority actions to reflect the Board’s specific drafting comments.

Action: Secretariat to amend the draft progress report to reflect the Board’s feedback.

6. Treatment strategy and commissioning update: RGSB 17 02 (05)

- 6.1 JR gave a presentation on GambleAware’s treatment strategy. This update had been requested by the secretariat to bring Board members up to date with the recent

recommissioning process and GambleAware's plans for further refining the treatment system.

6.2 [Redacted – information provided in confidence]

6.3 The Board thanked JR for her thorough update and for her work to date to improve the quality and capacity of treatment services.

7. RGSB secretariat – update report: RGSB 17 02 (06)

7.1 The update report from the secretariat was provided for information. There were two main items to note, a workshop with academics on 30 March to review the RGSB research programme, and the recruitment exercise which was underway for new Board members with expertise in online/digital commerce, children and young people and consumer protection.

8. Update from GambleAware: RGSB 17 02 (07)

8.1 GambleAware's update report was provided for information only and was not discussed at the meeting. A copy of the paper is available on GambleAware's website [here](#).

9. Update from Gambling Commission: RGSB 17 02 (08)

9.1 The Gambling Commission's update report was provided for information only and was not discussed at the meeting.

10. Any other business

10.1 CK reminded Board members to submit their expenses up to 31 March promptly to help support the Gambling Commission's year end process.

10.2 CK invited Board members to let the secretariat know if they wish to opt out of receiving hard copies of the Board pack in future. [RH agreed to opt-out].

10.3 CK thanked DM for his contribution to the Board over the years, particularly in his role as Deputy Chair and presented him with a small leaving gift and card on behalf of the Board.

Next meeting: 10.00-14.00, Wednesday 24 May 2017, Salisbury Meeting Room, Thistle Euston Hotel, 43 Cardington Street, London, NW1 2LP